# FAQ - DIY Shelving



## Can we have a different design to what is on the website?

Yes, please email your measurements / photos of the opening and we will send you a quote.

#### What is included in the package price?

Shelving and hanging rods cut to size, framing cleat supports, glue, no more gaps, shelf support pins and screw cap stickers.

## Do you come out and measure the DIY shelving packages?

Our DIY shelving packages do not include our measure up service.

## What will I need to do if I am installing the shelving onto carpet?

All shelving can be installed on carpet however you will get a better finish if installed on a hard surface.

# What will I need when I pick up my DIY shelving?

You will need a vehicle or trailor large enough to fit all shelving in, tie down straps and lots of blankets etc to protect your shelving during transportation.

## Will you deliver the shelving to us?

If you live within 100km radius of Mulwala, we can deliver your order for an extra fee.

#### What measurements do you require?

We require the internal dimensions of your wardrobe including depth and width and opening height dimension (if applicable).

# Does your wardrobe system have backs in them?

No, our wardrobe system attaches to your existing walls, therefore all walls will be visible. If painting is required please paint the area prior to shelving installation.

# What if I can't find exactly what I'm looking for?

Please email the design to us and we will give you a quote.

# What type of board is used in your shelving packages?

We use 16mm thick, 445mm deep white melamine board with 1mm PVC edging. Colour board is also available.

# Do your drawer units and adjustable shelf towers come flat packed?

Drawer units and adjustable shelf towers can be erected for you or flat packed.

# Does your shelving package include robe doors?

No, please visit our DIY robe door page to order your door separately.